NetApp ONTAP Hardware Troubleshooting - Partners Only Eğitimi

Süre: **3 Gün**

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Discover the tools and techniques of NetApp® ONTAP® hardware analysis and troubleshooting. Learn to triage and gather the right data for all hardware cases, to work 60% to completion with no help, and to properly frame and get assistance to resolve the remaining 40%.

Prerequisites

• Technical Support Engineer New Hire OnRamp Program

• Three months of experience taking support calls

• FAS, AFF, and ASA web-based training

Neler Öğreneceksiniz

• Troubleshoot system controllers, power supplies, fans, and add-in cards

• Troubleshoot storage shelf issues

• Troubleshoot disk failures

• Identify high availability issues

• Analyze RAID issues

• Identify troubleshooting tools