Advanced Certified Scrum Master (A-CSM) Training

Duration: **2 Day**

BILGINC IT Academy
info@bilginc.com
bilginc.com

New - An in-depth two-day immersion into the world of the ScrumMaster role.

Advanced Certified ScrumMaster (A-CSM) is an in-depth two-day immersion into the world of the ScrumMaster role. The class explores Agile Facilitation and Agile Coaching and how the ScrumMaster uses these skills to support the team, the Product Owner and the Organization. The class is full of real-world examples from the attendees' experiences and coaches attendees through practical tools and techniques that can be implemented immediately at your workplace. The class is a deep dive into your role as a ScrumMaster and the hands-on activities and exercises demonstrate key concepts and let you experience the next level of Scrum firsthand.

This course is offered in partnership with Cprime Learning, a Scrum Alliance Registered Education Ally (REA).

Who Should Attend?

- Individuals who have been in the ScrumMaster role for at least 12 months
- IT Leadership (Managers/Directors/VPs/CIOs/CTOs)
- Project Managers

Prerequisites

Anyone is welcome to take this course, however to receive your Advanced Certified ScrumMaster™ (A-CSM™) you need to:

- Have a current Certified ScrumMaster™ Certification (CSM™)
- Complete the 2 day Advanced Certified ScrumMaster™ (A-CSM)
- Have at least 12 months of experience within the last 5 years that you demonstrate by updating the experience on your Scrum Alliance Profile.

Additionally, although it is not mandatory, students who have completed a foundational Agile course have found it very helpful when completing this course.

What You Will Learn

- Explain Agile and Lean Values and Principles, so that you can better appreciate Scrum
- Understand Agile Facilitation, so that you can better support your team
- Understand Agile Coaching, so that you can coach your Team, Product Owner and Organization
- Explore self-organization, so that you can support your Development Team in becoming Self Organized
- Explore team dynamics, so that you can help your team work together better
- Explore Definition of Done, so that you facilitate your team creating one

Advanced Certified Scrum Master (A-CSM) Training

Duration: **2 Day**

BILGINC IT Academy
info@bilginc.com
bilginc.com

Training Outline

Section 1: Lean, Agile, and Scrum

Agile and Lean values, principles, and worldview

- Leveraging other Agile frameworks, and how they related to Scrum
- Practical experience rectifying common pitfalls

Empirical process control

- Function of inspect-and-adapt in each meeting
- Triage situations when transparency, inspection, and adaption need improvement
- See the linkage between the mechanics of Scrum and the underlying theory of Empirical Process Control

Section 2: Agile Facilitation and Coaching

Basic facilitation

- Overcoming challenges of integrating multiples frames of reference
- Understanding when not to act as the facilitator, and let a group self-organize
- Planning collaborative meetings
- Demonstrate facilitation of a meeting, opening
- Integrating different perspectives
- Coming to a group decision

Coaching fundamentals

- Understanding the Scrum Master's many "stances"
- Gain a basic toolkit of coaching techniques

Section 3: Service to the Team

Identify the common issues the undermine Self-Organization

- Definition of Done
- Value of Engineering Practices
- Coaching the Product Owner

Section 4: Service to the Organization

- Resolving Impediments
- Scaling Scrum
- Organizational Change

Section 5: Scrum Mastery

- Personal Development
- Servant Leadership