Certified Lead Operational Resilience Manager Training

Duration: **4 Day**

BILGINC IT Academy
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The Certified Lead Operational Resilience Manager course equips professionals with the knowledge and practical skills required to develop, implement, and continually improve operational resilience across an organisation. As organisations face increasing disruption from cyber threats, supply chain challenges, regulatory change, natural disasters, and geopolitical uncertainty, operational resilience has become a critical business capability.

Over four instructor-led days, learners will explore the principles, frameworks, and practices that help organisations prepare for, respond to, recover from, and learn from operational disruptions. The course focuses on identifying critical business functions, understanding organisational interdependencies, conducting business impact analyses and risk assessments, implementing resilience controls, and embedding a culture of continuous improvement.

Successful completion of the course prepares learners for the PECB Certified Lead Operational Resilience Manager examination and supports the development of practical skills that can be applied across resilience, risk, business continuity, and governance functions.

Prerequisites

Participants should have:

- A fundamental understanding of operational resilience concepts and principles
- A basic knowledge of business continuity and risk management practices
- Experience working within governance, risk, compliance, continuity, security, or operational functions is beneficial
- An interest in strengthening organisational resilience and disruption preparedness

Target audience

This course is designed for:

- Managers responsible for organisational resilience and disruption preparedness
- Business continuity professionals seeking to expand their operational resilience capabilities
- Risk managers responsible for identifying and mitigating operational risks
- Security consultants supporting organisations in resilience improvement initiatives
- Individuals responsible for promoting resilience across an organisation
- Governance, compliance, and assurance professionals
- Professionals seeking to develop expertise in operational resilience management

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What You Will Learn

By the end of this course, learners will be able to:

- Explain the fundamental concepts, principles, and objectives of operational resilience
- Identify critical business functions, services, and organisational interdependencies
- Define impact tolerances and resilience objectives for key business operations
- Conduct business impact analyses and operational risk assessments
- Develop and implement operational resilience management frameworks and practices
- Integrate digital, cyber, and third-party resilience considerations into resilience strategies
- Plan and execute resilience testing, assessments, and performance measurements
- Establish a culture of continual improvement to strengthen organisational resilience