Lean Awareness Training

BILGINC IT Academy
info@bilginc.com
bilginc.com

Duration: **1 Day**

This awareness course enables delegates to understand the benefits of lean for their organisation; the key lean principles, tools and techniques and how to approach implementation.

Lean thinking has become a widely adopted improvement approach that can greatly simplify processes and improve performance in both manufacturing and service organisations. Lean recognises that most of an organisation's processes are at best 40% value adding. Effectively applying Lean principles and tools can significantly improve the percentage of value added time; reduce process timescales; and reduce waste and the associated costs. At the same time there will be an improvement in customer service and satisfaction levels.

For delegates to be able to undertake even a basic improvement project they will need to undertake further courses in order to have sufficient knowledge.

If you have any queries about your projects following the course or wish to submit your project for accreditation then please contact the Lean Six Sigma group via the email Leanaccreditation@qa.com

What You Will Learn

At the end of this course you will be able to understand:

- The key principles of quality improvement
- The key lean principles and the focus on waste elimination
- Customer value, value streams and waste
- The key lean tools and techniques
- Approach to implementing lean in their organisation

Training Outline

- Introduction
- Quality improvement PDCA and DMAIC models
- 5 Lean principles-Lean Thinking Game
- 7 deadly wastes
- Customer value; value add , value enabling and non-value add
- Value streams and value stream mapping
- Key Lean tools and techniques
- Getting started
- Lean leadership and culture

Certification:

Completion of all elements of the Lean Programme will enable delegates to attend the Lean Six Sigma Practitioner course and, having completed the exam and a suitable project, become a certified Lean Six Sigma Green belt.

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