

# macOS Mojave Enterprise Troubleshooting and Support

Learn via: **Classroom/AFA**

Duration: **2 Day**

## **Overview**

This 2-day hands-on course will provide delegates with an in-depth exploration of macOS Mojave integrates in a corporate Microsoft Windows environment.

Using a mixture of trainer-led presentations and hands-on exercises, delegates will ensure their Macs are configured correctly to enable joining to a Active Directory Domain, join a Server 2012 r2 Domain and troubleshoot any potential issues. Once joined to Active Directory, they will learn how to manage a Mac on a day to day basis in a Microsoft Windows environment, including deploying macOS to new and existing Macs and remotely manage Macs with Apple Remote Desktop.

## **Prerequisites**

Some knowledge of macOS and basic computer skills.

## **What You Will Learn**

- Configure network on a Mac to work in a Microsoft Environment
- Bind to Active Directory network using GUI and command line
- Troubleshoot binding and authentication issues
- Create and deploy macOS images
- Troubleshoot macOS remotely with Apple Remote Desktop

## **Training Outline**

### **Binding macOS to Active Directory**

Learn how to configure macOS to work in a Microsoft Windows Active Directory environment, configure networking, bind a Mac to an Active Directory Domain.

### **Using Mobile Device Management to manage macOS**

How MDM can be used to manage macOS to ensure corporate standards are maintained, how applications can be centrally purchased and deployed to macOS.

### **Troubleshooting integration issues**

How to troubleshoot macOS in a Microsoft Windows Active Directory environment.

### **Deployment**

Learn how to create, maintain and deploy macOS images in an enterprise environment.

### **Remote Management**

Learn how to remotely manage macOS and MacOS using Apple Remote Desktop. How detailed reports can be generated from Macs on a corporate network, how to deploy software and how to use ARD to remotely assist users with macOS and MacOS problems.