Implementing Cisco Collaboration Cloud and Edge Solutions Training

Duration: **5 Day**

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Overview

The Implementing Cisco Collaboration Cloud and Edge Solutions (CLCEI) v1.0 course provides you with knowledge about Cisco® Expressway Series solutions enabling business-to-business (B2B) calls, Cisco Mobile, remote access, authentication options, and additional Cisco Expressway Series features. Though a combination of lessons and hands-on labs, you will learn how to leverage collaborative technology to access secure, collaborative work supports including video, voice, content, and remote workloads. This course also prepares you for the 300-820 Implementing Cisco Collaboration Cloud and Edge Solutions (CLCEI) exam.

Prerequisites

Before taking this course, you should have the following knowledge and skills:

- Understanding of networking technologies
- Understanding voice and video
- Knowledge of Cisco collaboration core technologies
- Session Initiation Protocol (SIP) and Extensible Messaging and Presence Protocol (XMPP) signaling protocol fundamentals
- Collaboration call control fundamentals of Cisco Unified Communications Manager

The following Cisco courses can help you gain the knowledge you need to prepare for this course:

- Understanding Cisco Collaboration Foundations (CLFNDU)
- Implementing and Operating Cisco Collaboration Core Technologies (CLCOR)

Target Audience

This course is designed for professionals in job roles such as:

- Collaboration engineers
- Collaboration administrators

What You Will Learn

After taking this course, you should be able to:

- Configure and troubleshoot Cisco Unified Communications Manager and Cisco Expressway Series integration
- Describe the Cisco Expressway-C additional features
- Configure and troubleshoot Cisco Collaboration solutions for B2B calls
- Describe how to secure B2B communication with Cisco Expressway Series
- Describe the Mobile and Remote Access (MRA) feature
- Describe the Cisco Expressway MRA security and integration options, including integration with Cisco Unity® Connection and Cisco Instant Messaging and Presence (IM&P)
- Configure Cisco Webex® Hybrid Services

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