Mastering Microsoft Dynamics 365 Customer Engagement (CE) Training

Duration: **5 Day**

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Overview

This 5-day course will empower learners to be able to administer Dynamics 365 through the Microsoft Power Platform and customise the Customer Engagement platform of Dynamics 365. After the course delegates, with some additional study, will be ready to take the Microsoft PL-200 exam Microsoft Power Platform Functional Consultant.

Prerequisites

Important - This course has MFA Requirements. Please read this link and download the MFA app, prior to attending.

Working Knowledge of Dynamics 365.

Instructors will demonstrate features throughout the event. Optional Lab exercises are available for learners to complete within a learner-created free trial tenancy. Microsoft may require a valid credit card to create 30 day free tenancies which must be cancelled within 30 days to avoid incurring charges. QA have no control over the Microsoft 365 trial tenancy signup or billing process.