

Microsoft 365 Identity & Services

Learn via: **Classroom**

Duration: **5 Day**

<https://bilginc.com/en/training/microsoft-365-identity-and-services-95-training/>

Overview

This course covers three central elements of Microsoft 365 enterprise administration – Microsoft 365 tenant and service management, Microsoft 365 management, and Microsoft 365 identity management.

In Microsoft 365 tenant and service management, you will examine all the key components that must be planned for when designing your Microsoft 365 tenant. Once this planning phase is complete, you will learn how to configure your Microsoft 365 tenant, including your organizational profile, tenant subscription options, component services, user accounts and licenses, groups, custom domains and client connectivity. You will also look at administrative roles, tenant health, deploying Microsoft 365 Apps for enterprise, and analyzing your workplace data using Microsoft Viva Insights.

With your Microsoft 365 tenant now firmly in place, you will examine the key components of Microsoft 365 management. This will cover Exchange Online, SharePoint Online, Microsoft Teams and Microsoft Power Platform (Power Apps, Power Automate, Power Virtual Agents and Power BI).

The course concludes with an in-depth examination of Microsoft 365 identity synchronization, with a focus on Azure Active Directory Connect. You will learn how to plan for and implement Azure AD Connect, how to manage synchronized identities, and how to implement password management in Microsoft 365 using multi-factor authentication and self-service password management. This section wraps up with a look at implementing applications and external access to Microsoft 365. You will learn how to add and manage applications in Azure Active Directory, how to configure Azure AD Application Proxy, and how to design and manage solutions for external access.

This course helps to prepare the student for the Microsoft exam MS-100: Microsoft 365 Identity and Services

Those wanting a course with more depth on general Office 365 Administration should consider the QAOFF365ADM Mastering Office 365 Administration course instead.

Audience profile

This course is designed for those who are aspiring to the Microsoft 365 Enterprise Admin role and have completed one of the Microsoft 365 role-based administrator certification paths.

Accessing your courseware and registering attendance with Microsoft

To access your Official Curriculum (MOC) course materials you will need a Microsoft.com/Learn account. In Learn you will also be able to register your completion of the event and receive your achievement badge. You will be issued with a unique code during your event.

Prerequisites

- Students should have completed a role-based administrator training course such as Messaging, Teamwork, Security and Compliance, or Collaboration.
- Students should have a proficient understanding of DNS and basic functional experience with Microsoft 365 services.
- Students must have a proficient understanding of general IT practices.

What You Will Learn

At the end of the course, the student should be able to:

- Design, configure, and manage a Microsoft 365 tenant
- Be familiar with Microsoft 365 product functionality, including Exchange Online, SharePoint Online, Microsoft Teams and Power Platform
- Manage Microsoft 365 Apps for enterprise deployments
- Plan and implement identity synchronization
- Implement application and external access

Outline

Learning Path 1: Design your Microsoft 365 tenant

This learning path examines the key features that organizations must plan for when designing their Microsoft 365 tenant.

Modules in this Learning Path

- Plan your tenant in Microsoft 365
- Plan your on-premises infrastructure for Microsoft 365
- Plan your identity and authentication solution for Microsoft 365
- Plan your supporting infrastructure for Microsoft 365
- Plan hybrid requirement for your Microsoft 365 deployment
- Plan your migration to Microsoft 365

Learning Path 2: Configure your Microsoft 365 tenant

This learning path provides instruction on how to configure your Microsoft 365 tenant, including your organizational profile, tenant subscriptions, user accounts and licenses, groups, custom domains, and client connectivity.

Modules in this Learning Path

- Configure your Microsoft 365 experience
- Manage user accounts and licences in Microsoft 365
- Manage groups in Microsoft 365
- Add a custom domain in Microsoft 365
- Configure client connectivity in Microsoft 365

Lab: Configure your Microsoft tenant

- Initialise your lab environment
- Manage users and groups
- Add a custom domain

Learning Path 3: Manage your Microsoft 365 tenant

This learning path provides instruction on how to manage your Microsoft 365 tenant, including administrative roles, tenant health and services, Microsoft 365 Apps for enterprise, and workplace analytics using Microsoft Viva Insights.

Modules in this Learning Path

- Configure administrative roles in Microsoft 365
- Manage tenant health and services in Microsoft 365
- Deploy Microsoft 365 Apps for enterprise
- Manage secure access in Microsoft 365
- Analyze your Microsoft 365 workplace data using Microsoft Viva Insights

Lab: Manage your Microsoft 365 tenant

- Manage administration delegation
- Monitor and troubleshoot Microsoft 365
- Install Microsoft 365 Apps for enterprise
- Manage secure access

Learning Path 4: Explore the Microsoft 365 platform services

This learning path examines the more popular Microsoft 365 platform services, including Exchange Online, SharePoint Online, Teams, and the Power Platform services consisting of Power Apps, Power BI, Power Automate, and Power Virtual Agents.

Modules in this Learning Path

- Explore Exchange Online as a Microsoft 365 Enterprise Administrator
- Explore SharePoint Online as a Microsoft 365 Enterprise Administrator
- Explore Microsoft Teams as a Microsoft 365 Enterprise Administrator
- Explore Microsoft Power Platform as a Microsoft 365 Enterprise Administrator
- Create apps as a Microsoft 365 Enterprise Administrator with Power Apps
- Create flows as a Microsoft 365 Enterprise Administrator with Power Automate
- Create reports and dashboards apps as a Microsoft 365 Enterprise Administrator with Power BI
- Create chatbots as a Microsoft 365 Enterprise Administrator with Power Virtual Agents

Lab: Review Microsoft 365 functionality

- Review Exchange Online
- Review SharePoint Online
- Implement a ticketing system in SharePoint Online
- Review Microsoft Teams
- Explore the Power Platform Admin Center
- Create a Power App from a SharePoint data source

- Create a Power App from scratch
- Create and share a flow using Power Automate
- Implement a DLP policy using Power Automate
- Build a Power BI report and dashboard

Learning Path 5: Plan and implement identity synchronization

This learning path examines how to plan for and implement identity synchronization in a hybrid Microsoft 365 deployment, including how to implement Azure AD Connect, how to manage synchronized identities, and how to manage passwords.

Modules in this Learning Path

- Explore identity synchronization
- Plan for Azure AD Connect implementation
- Implement Azure AD Connect
- Manage synchronized identities

Lab: Manage identities

- Prepare for identity synchronization
- Implement identity synchronization

Learning Path 6: Implement applications and external access in Azure AD

This learning path examines how to implement applications and external access in Azure AD, including implementation of Azure AD Application Proxy, Microsoft 365 external sharing, Azure AD B2B collaboration, external access, and guest access.

Modules in this Learning Path

- Implement applications in Azure AD
- Configure Azure AD Application Proxy
- Explore solutions for external access