IIBA® International Business Analysis Techniques Training

Duration: **2 Day**

BILGINC IT Academy
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International Business Analysis Trainings are aligned with IIBA® BABOK® (Business Analysis Body of Knowledge®) standards. These interactive and practical trainings aims to train the participants with best of breed business analysis processes, techniques, tools and methodologies consistent with the BABOK®. They also prepare participants to IIBA® CBAP® (Certified Business Analysis ProfessionalTM), CCBA® (Certification of Capability in Business AnalysisTM) and ECBA® (Entry Certificate in Business AnalysisTM) certification exams with the latest business analysis techniques, methodologies and Harvard Case Studies.

For IT professionals we offer not only knowledge but also new perspectives and hands on practices which they can implement immediately after the training.

Who Should Attend

- Business Analysts
- System Analysts
- Software Specialists
- Project Managers
- Product Managers
- Enterprise Architecture Specialists
- Software Architects
- Test Engineers and Quality Assurance Specialists

Training Outline

Day 1

International Trends in Business Analysis

Mega Trends May Affect Business Analysts (Cloud, Mobile, Gamification, Virtual Reality etc.)

Perspectives Need to Be Acquired by Business Analysts

- Lean
- Agile
- Business Intelligence
- Design Thinking

Strategy Analysis and Scope Definition Techniques

- MOST Analysis
- Porter 5 Forces
- Resource Audit
- Boston Box
- Feasibility Studies
- SWOT
- PESTLE
- Force-Field Analysis

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- Vision & Scope Document
- In and Out List
- Context Diagram

Business Analysis Planning and Monitoring Techniques

- Priority Quadrant
- Kano Model
- MoSCoW Prioritization
- Risk Prioritization
- Project Charter
- Work Breakdown Structure
- PERT/CPM
- Gantt Chart
- Timeboxing
- RACI Matrix

Legacy System Renewal and Maintenance Techniques

- Reverse Engineering

Day 2

Requirement Analysis and Documentation Techniques

User Focused Analysis Techniques

- Use Cases
- Activity Diagram
- Business Rules
- Decision Table & Decision Trees
- User Profiling & Personas
- Mind Mapping
- Card Sorting

Process-Based Analysis and Modeling Techniques

- SOA & BOA
- BPMN & BPEL
- Swim Lane Diagrams

Data Analysis and Modeling Techniques

- Structured Data Driven
- Data Dictionary
- Unstructured Data Driven
- Big Data & Predictive Analysis Techniques

Requirements Elicitation & Management Techniques

- Functional Decomposition
- Root Cause Analysis

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- Fishbone Technique
- Power/Interest Grid
- Thomas–Kilmann Conflict Mode Instrument

Agile Requirements Management Techniques

- Product Backlog
- User Stories
- Acceptance Criteria
- Retrospectives
- Burndown Chart
- Team Velocity