# ISO 9001:2015 Quality Management Systems (QMS) Implementation Course Training

Duration: **2 Day**

BİLGİNÇ IT Academy
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## Overview

Good businesses understand quality — great businesses implement it.
An ineffective Quality Management System (QMS) can cost time, money, and customers.
Implementing a framework based on **ISO 9001:2015** enables your organization to consistently deliver quality, enhance efficiency, and ensure continual improvement in products and services.

This **2-day implementation course** provides a clear, structured, and practical approach to establishing a QMS that aligns with international standards.
You'll learn how to perform a **baseline review**, develop an **implementation plan**, create required documentation, and establish monitoring mechanisms for continual quality improvement.

Through hands-on exercises and real-world examples, this course will help you implement ISO 9001 successfully and gain the confidence to lead quality transformation within your organization.

### Why Take This Course

This training bridges the gap between theory and practice — empowering you to implement ISO 9001 confidently and effectively.
Whether you're developing a new QMS or improving an existing one, this course gives you the tools to create **lasting quality excellence** within your organization.

### Key Benefits

| Benefit | Description |
|---|---|
| **Comprehensive Knowledge** | Understand ISO 9001 structure, concepts, and best practices |
| **Hands-On Implementation** | Learn practical steps for establishing an effective QMS |
| **Performance Enhancement** | Improve process efficiency and customer satisfaction |
| **Certification Readiness** | Build a strong foundation for ISO 9001 certification |

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## Who Should Attend

This course is designed for:

- Quality managers, coordinators, and engineers
- Process improvement and compliance officers
- Consultants supporting ISO 9001 implementation projects
- Professionals aiming to strengthen their quality leadership skills

## What You Will Learn

By the end of this course, participants will be able to:

- Identify the key **organizational benefits** of implementing an effective QMS.
- Develop a **step-by-step implementation plan** and allocate appropriate resources.
- Apply proven tools and techniques to manage quality processes effectively.
- Build a QMS that ensures consistent delivery and customer satisfaction.
- Conduct a **gap analysis** to assess your current system's readiness.
- Align your organization's QMS with the **PDCA (Plan–Do–Check–Act)** cycle for continual improvement.

### You Will Learn About

- The typical framework for implementing ISO 9001:2015
- Key concepts and requirements of ISO 9001 from an implementation perspective
- Documented information and evidence requirements
- Using **gap analysis** to establish a baseline
- Building an implementation roadmap tailored to your organization

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## Outline

**Day 1 – Foundations and Planning**

- Introduction to Quality Management Systems and ISO 9001:2015
- Understanding the ISO 9001 structure and PDCA model
- Conducting a gap analysis and baseline review
- Developing a QMS implementation strategy and project plan

**Day 2 – Implementation and Improvement**

- Documentation and process mapping
- Implementing quality policies and operational controls
- Measuring performance and customer satisfaction
- Managing continual improvement and preparing for certification