SAFe Advanced Facilitation - Conflict and Collaboration Training

Duration: **4 Day**

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Overview

This SAFe Micro-credential Course empowers enterprises and teams implementing SAFe with the essential skills and techniques for effectively navigating conflict and promoting collaborative decision-making. It is a part of our Advanced Facilitator series of SAFe Micro-credential courses.

Through immersive facilitated sessions, participants will explore the sources of conflict, learn strategies for managing conflict resolution, and practice tools and techniques to enhance collaboration within their organizations.

Prerequisites

Familiarity with SAFe and Agile working preferred, though no formal prerequisites are required.

Please note: This course uses the Collaboard collaboration platform during live virtual sessions. To fully participate and gain maximum benefit, learners should ensure they are able to access Collaboard in advance.

Use of a personal device (rather than a restricted corporate machine) is strongly recommended to avoid access limitations.

Target Audience

- SAFe Program Consultants (SPCs)
- Release Train Engineers (RTEs)
- Scrum Masters / Agile Team Coaches
- Product Owners, Agile Leaders, and anyone working to enhance team dynamics.

What You Will Learn

By the end of this course, learners will be able to:

- Recognise and analyse sources of conflict within Agile teams.
- Apply conflict resolution strategies (e.g., interestbased problem solving, communication techniques)
- Use the Conflict Analysis & Strategy Design Framework
- Facilitate collaborative decisionmaking and improve team psychological safety.