Certified DevOps Leader (DOL) Training

Duration: **2 Day**

BILGINÇ IT Academy
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The training is an immersive and practical experience for professionals who aim to **lead DevOps transformations** and influence organizational change.
This course equips participants with the **skills, tools, and leadership mindset** necessary to drive DevOps adoption, align teams, and eliminate silos across departments.

In modern organizations, successful DevOps leaders must blend **technical knowledge, agile thinking, and cultural awareness** to build high-performing, resilient teams.
Through **real-life case studies, group exercises, and value stream mapping workshops**, this course empowers leaders to guide their organizations through the complexities of cultural evolution and operational transformation.

This certification prepares learners to successfully complete the **DevOps Leader (DOL) certification exam**, governed by the **DevOps Institute**.

Bilginç IT Academy is an officially **Accredited Training Organisation (ATO)** by **PeopleCert**, the global leader in professional certification and exam delivery.
As an authorized PeopleCert partner, we deliver accredited training and official certification exams for **ITIL®, PRINCE2®, DevOps, and other PeopleCert-certified programs**, ensuring our learners receive globally recognized credentials with the most up-to-date curriculum.

Visit our official PeopleCert partner page here:Bilginç IT Academy – PeopleCert Official Partner

Important Information:
This course is an official program accredited by PeopleCert and is offered **only together with the corresponding certification exam**. The course fee **includes the exam fee**.
Participants can take the certification exam online through PeopleCert's examination system and earn an internationally recognized certificate.
This practice is mandatory to ensure compliance with PeopleCert's quality standards and accreditation guidelines.

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Prerequisites

A general understanding of **DevOps concepts, terminology, and practices** is recommended, along with relevant work experience in IT or software development.

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Who Should Attend

This course is ideal for:

- DevOps Managers and Transformation Leaders
- IT Directors and Operations Managers
- Agile Coaches, Scrum Masters, and Product Owners
- Project and Program Managers
- Professionals driving **DevOps, Agile, or Digital Transformation** initiatives

What You Will Learn

By the end of this training, you will have gained knowledge and skills in the following areas:

- Understand **DevOps principles** and their impact on **time-to-value**.
- Differentiate between **DevOps IT** and **traditional IT** operating models.
- Apply **transformational leadership** to drive cultural and behavioral change.
- Use **Value Stream Mapping** to visualize and optimize workflows.
- Redesign organizational structures for improved flow and collaboration.
- Implement effective **performance management**, **motivation**, and **reward systems**.
- Build investment cases aligned with business outcomes and DevOps metrics.
- Empower teams through participation, feedback, and autonomy.
- Develop **target operating models** that enhance agility and innovation.
- Apply real-world DevOps leadership practices to modern enterprise challenges.

Training Outline

Module 1: Introduction to DevOps Leadership

- What is DevOps and Why It Matters
- The Magic Equation: DevOps and Time-to-Value
- Key Differences Between **DevOps IT** and **Traditional IT**
- How DevOps Changes Measurement, Structure, and Performance

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Module 2: Transformational Leadership

- Principles of Transformational Leadership in DevOps
- Redesigning Organizations for Agility and Flow
- Focusing Work, Information, and Metrics
- Building Empowered, Cross-Functional Teams

Module 3: Value Stream Mapping (VSM)

- What is Value Stream Mapping and Why It Matters
- How to Create and Analyze a Value Stream Map
- Data Collection, Mapping Techniques, and Handling Exceptions
- Practical VSM Exercise

Module 4: Squad-Based Organizational Models

- Understanding **Conway's Law** and Its Impact
- The Problem with Silos in IT Organizations
- Spotify's **Squad, Tribe, Chapter, Guild** Model
- Transitioning to Agile, Networked Organizational Structures

Module 5: Managing Cultural Change

- What Is Culture and How Does It Affect Performance?
- Types of IT Culture and Their Characteristics
- Cultural Traits of Successful DevOps Organizations
- The **Three Phases of Change** Framework
- Strategies for Leading Sustainable Cultural Transformation

Module 6: Tools, Practices & Performance

- Overview of the **DevOps Tools Periodic Table**
- Top DevOps Tool Categories and Use Cases
- Common and Emerging Practices
- Defining Meaningful Metrics for DevOps Success

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Certification

Passing the **DevOps Leader (DOL)** exam (90 minutes, 40 multiple-choice questions, 65% passing score) awards the **Certified DevOps Leader** designation, governed by the **DevOps Institute**.
The exam is **open-book** and **online-proctored**, allowing flexibility for remote learners.

Included Benefits:

- Official exam voucher
- Digital learner manual
- Access to DevOps leadership communities and resources
- Recognized DevOps Leader Certificate