Organizational Trust Training

BILGINC IT Academy
info@bilginc.com
bilginc.com

Duration: **1 Day**

Organizational Trust is a training course that helps managers, supervisors, and leaders strengthen and restore respect, faith, and integrity within an environment of trust.

Organizations that promote a positive, supportive working environment and emphasize a culture of trust are also those with the highest recruitment and retention rates. This is because these organizations lay the groundwork for respect, faith, and integrity at all levels, creating more credible, productive, flexible, and innovative employees.

Organizational Trust is a tool that helps managers, supervisors, and leaders build, improve, and restore an environment of trust. In the Organizational Trust Training class, you will begin by examining the quality of trust on an organizational and personal level and then reviewing the characteristics and behaviors which shape trust. You will also learn to identify the warning signs of a low-trust organization, providing the opportunity to implement techniques for handling and combating distrustful behaviors before they escalate.

Attendees who successfully complete the Organizational Trust Training course will receive 4 credits toward any of the following certifications, after course completion:

- SHRM Certified Professional (SHRM-CP)
- SHRM Senior Certified Professional (SHRM-SCP)
- HRCI Associate Professional in Human Resources® (aPHR®)
- HRCI Professional in Human Resources® (PHR®)
- HRCI Senior Professional in Human Resources® (SPHR®)

Who Should Attend?

Managers and leaders who want to encourage a positive workplace culture by building trust as a significant part of the overall organizational strategy.

What You Will Learn

Upon successful completion of the Organizational Trust Training course, you will be able to:

- Assess the level of trust in your organization and your own trustworthiness
- Be mindful of the results of distrust between employees and for an organization
- Identify the characteristics that create trusting employees and organizations
- Explore the ways organizations and teams can build a culture of trust
- Identify the warning signs of a low-trust organization and how to restore trust when it's been lost

Course Content:

- Organizational Assessment
- Self-Assessment
- Why Trust Matters
- The Fundamentals of Trust
- Strengthening Trust

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Training Outline

Module One: Why Trust Matters

- When Trust Is Not Present

Module Two: The Fundamentals of Trust

- What Makes Us Trust?
- The Essentials of Trust

Module Three: Strengthening Trust

- Trustbusters
- What Leaders Can Do
- What Organizations Can Do
- Restoring Trust

Learning Summary

- Action Plan
- Test Your Knowledge
- Organizational Assessment
- Self-Assessment