# Scrum Alliance Agile Coaching Skills Micro-credential Training

Duration: **4 Day**

BİLGİNÇ IT Academy
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## Overview

This practical micro-credential program helps participants transform agile coaching concepts into real-world skills. Through interactive exercises and scenario-based learning, learners will explore the key competencies required to effectively support agile teams and organizations.

The course focuses on facilitation, coaching, mentoring, advising, teaching, and leadership practices that enable professionals to guide individuals and teams toward continuous improvement and sustainable success.

## Prerequisites

There are no mandatory prerequisites for attending this course. However, a basic understanding of Scrum or Agile principles is recommended to maximize learning outcomes.

## Who Should Attend

This course is ideal for:

- Professionals aspiring to become Agile Coaches
- Leaders supporting Agile transformation initiatives
- Managers seeking greater value from Agile investments
- Individuals looking to strengthen coaching and facilitation capabilities
- Scrum Masters expanding their coaching toolkit
- Agile practitioners developing advanced team coaching skills

## What You Will Learn

Upon completion of this course, participants will be able to:

- Design and facilitate sessions that encourage engagement and collaborative decision-making
- Promote learning through storytelling, facilitation techniques, and varied instructional approaches
- Effectively balance mentoring, coaching, and advisory practices
- Establish trust, ask impactful questions, and provide meaningful feedback
- Foster accountability, resilience, transparency, and collaboration
- Support team growth through reflection, expectation management, and constructive coaching conversations

## Outline

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### Module 1: Facilitation Skills

Participants will learn how to:

- Plan engaging workshops and meetings
- Encourage active participation
- Facilitate collaborative discussions
- Improve communication within groups

### Module 2: Teaching Skills

Topics include:

- Storytelling techniques for learning
- Effective classroom and workshop management
- Instructional methods for diverse audiences
- Creating engaging learning experiences

### Module 3: Mentoring Skills

Participants will explore:

- The role of mentoring in professional development
- Guiding others through growth opportunities
- Combining support and challenge for effective development

### Module 4: Advising Skills

This module covers:

- Building trust-based relationships
- Asking insightful and powerful questions
- Delivering constructive feedback
- Establishing healthy professional boundaries

### Module 5: Leadership Skills

Participants will learn to:

- Inspire accountability and ownership
- Build resilience within teams
- Promote transparency and collaboration
- Lead by example in Agile environments

### Module 6: Coaching Skills

Key topics include:

- Facilitating team reflection and learning
- Setting clear expectations
- Delivering development-focused feedback
- Empowering teams to generate their own solutions

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### Module 7: Agile Coaching Scenario Workshop

In the final module, participants will:

- Apply Agile coaching techniques in realistic situations
- Practice coaching approaches through interactive scenarios
- Explore solutions across different industries and team environments