CompTIA A+ Core 2 Training

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Duration: **5 Day**

Overview

This course prepares learners for the CompTIA A+ Core 2 (220-1202) certification, focusing on the essential skills needed to support modern operating systems, secure IT environments, troubleshoot software issues, and manage operational processes. The course provides a balanced mix of theory, demonstrations, and hands-on labs to reinforce concepts and prepare participants for real-world roles in technical support and IT administration.

Key topics include Windows and macOS management, cybersecurity basics, software diagnostics, and professional IT procedures aligned with industry standards.

Prerequisites

Participants should have:

- Completed CompTIA A+ Core 1 (220-1201) or possess equivalent hardware/networking experience
- Familiarity with basic computer usage and terminology
- Interest in pursuing a role in IT support or systems administration

Target audience

This course is intended for:

- Aspiring IT support professionals and desktop technicians
- Technical staff looking to formalise their experience with a recognised certification
- Career changers entering the IT field with a focus on systems and software support

What You Will Learn

By the end of this course, learners will be able to:

- Install and configure major operating systems including Windows, macOS, and Linux
- Use command-line tools to manage files, users, and configurations
- Apply security best practices to devices and data, including authentication, permissions, and endpoint protection
- Troubleshoot operating system and application issues using structured methodologies
- Implement documentation, change management, and professional communication practices
- Prepare confidently for the CompTIA A+ Core 2 (220-1202) certification exam