Scrum Alliance Certified Scrum Master (CSM) Training

Duration: **2 Day**

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Overview

Scrum is a lightweight yet powerful framework that enables teams to deliver **maximum value to customers** while improving collaboration, transparency, and adaptability. It encourages leadership over command, supporting **self-organizing, cross-functional teams** by removing obstacles and fostering continuous improvement.

Unlike traditional project management, Scrum requires a shift in mindset and the application of empirical thinking and Agile values to thrive in complex environments.

This interactive Certified ScrumMaster (CSM) course is designed for those new to Scrum or looking to formalize their Scrum experience through certification. It offers a **comprehensive deep-dive into the Scrum Framework**, its roles, events, artifacts, and the values and principles that drive its success.

Training Format & Certification

- **Duration:** 2 full days (total of 12 instructional hours)
- **Time:** 9:00 AM to 5:00 PM (includes 1.5 hours of breaks)
- **Delivery:** Live, interactive sessions with a Scrum Alliance Certified Trainer
- **Attendance Requirement:** Full attendance is mandatory for certification
- **Assessment:** After training, you'll be registered for the Scrum Alliance online exam
  - 50 multiple-choice questions
  - 60 minutes to complete
  - Passing score: 37 correct answers

Upon successful exam completion, you will receive:

- **Certified ScrumMaster® (CSM)** credential
- **2-year membership with Scrum Alliance**
- **14 Category B PDUs (Professional Development Units)**

Prerequisites

Pre-course Preparation

Required Reading:

- **The Scrum Guide**

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Recommended Reading:

- Scrum Values: Commitment, Courage, Focus, Openness, Respect
- Scrum Roles:
  - What is a ScrumMaster?
  - What is a Product Owner?
  - What does the Development Team do?

Suggested Videos:

- *Dan Pink – Drive: The Surprising Truth About What Motivates Us*
- *Product Ownership in a Nutshell*

Who Should Attend

- Aspiring ScrumMasters
- Project Managers moving into Agile roles
- Product Managers & Product Owners
- Agile Coaches and Transformation Leads
- Team Leaders and Developers working in Scrum environments
- Anyone interested in building high-performing Agile teams

What You Will Learn

By the end of this {*training}, you will have gained knowledge and skills in the following areas:

- Understand all **Scrum roles, events, artifacts, and principles**
- Learn how to **effectively serve as a ScrumMaster** in real teams
- Acquire tools to **coach Product Owners, development teams, and stakeholders**
- Gain practical experience with **user stories**, estimation techniques, and Agile facilitation
- Build confidence to pass the official **Certified ScrumMaster exam**

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Outline

Scrum Theory

- Why Scrum works
- Empirical process control
- Understanding complex adaptive systems

Agile Values and Principles

- Agile Manifesto
- 12 Agile Principles
- Core values in Scrum

Scrum Roles

- ScrumMaster
- Product Owner
- Development Team

Scrum Events

- Sprint Planning
- Daily Scrum
- Sprint Review
- Sprint Retrospective
- Product Backlog Refinement
- The Sprint lifecycle

Scrum Artifacts

- Product Backlog
- Sprint Backlog
- Definition of Done (DoD)
- Potentially Releasable Product Increment
- Release Forecasting

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ScrumMaster Competency Areas

- **Agile Facilitation**: Leading effective Scrum ceremonies
- **Agile Coaching**: Supporting Product Owners and teams
- **Servant Leadership**: Enabling and empowering self-managing teams