CALM40 - SAP Cloud ALM for Operations Training

Duration: **2 Day**

BILGINC IT Academy
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The **SAP Cloud ALM for Operations Training** course introduces participants to the capabilities, features, and processes of SAP Cloud ALM for managing **cloud-centric and hybrid SAP solution landscapes**.

The course begins with an overview of **SAP Cloud ALM for Operations**, followed by an introduction to its **monitoring**, **analysis**, **Business Service Management**, and **Event Management** capabilities.

Participants learn how SAP Cloud ALM for Operations serves as a**central point for operational management**, providing visibility into integrations across SAP solution landscapes and supporting effective **business process management**. The training focuses on maintaining **business continuity**, improving **operational efficiency through automation**, and preventing anomalies through **proactive problem prediction**.

The course also examines the available **integration options** of SAP Cloud ALM for Operations and explains how these capabilities contribute to a comprehensive **Application Lifecycle Management (ALM)** process.

Prerequisites

Essential Prerequisites

Participants are expected to have a basic understanding of:

- **Application Lifecycle Management (ALM)**
- **Technical Operations**

The **Introducing SAP Cloud ALM** learning journey is also available as an optional preparation resource.

Recommended Prerequisites

No additional recommended prerequisites are specified.

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Who Should Attend

This training is intended for professionals involved in **SAP operations management**, system monitoring, and application lifecycle management, including:

- **Administrators**
- **Business Users**
- **Consultants**
- **Architects**

What You Will Learn

By the end of this training, participants will be able to:

- Gain a detailed understanding of the **capabilities, features, and functions of SAP Cloud ALM for Operations**
- Identify the platform's **use cases**, their intended purposes, and the available options for practical application
- Develop initial **hands-on experience** using the **SAP Cloud ALM for Operations training system**
- Understand the general **integration possibilities** supported by SAP Cloud ALM for Operations

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Training Outline

1. Introduction to SAP Cloud ALM for Operations

- Overview of **SAP Cloud ALM for Operations** and its role in operational management

2. Monitoring Use Cases

Exploring and demonstrating the following monitoring capabilities:

- **Business Process Monitoring**
- **Integration & Exception Monitoring**
- **Real User Monitoring**
- **Synthetic User Monitoring**
- **Job & Automation Monitoring**
- **Configuration and Security Analysis**
- **Health Monitoring**

3. Business Service Management and Event Management

- Understanding and applying the fundamental principles of **Business Service Management** and **Event Management**

4. Alerts and Notifications

- Managing **Alerts** and **Notifications** effectively

5. Operations Automation

- Exploring **Operations Automation** processes
- Understanding integration with **external tools** to support operational workflows

6. SAP Cloud ALM APIs for Operations

- Overview of **SAP Cloud ALM APIs** used in operational scenarios

7. Event Integration

- Exploring the available **Event Integration** capabilities and options

8. SAP Cloud ALM for Operations Strategy

- Understanding the key benefits of using **SAP Cloud ALM for Operations**
- Reviewing the platform's **delivery strategy** and **roadmaps**

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