ISO 9001:2015 Quality Management System (QMS) Internal Auditor Course Training

Duration: **2 Day**

BILGINÇ IT Academy
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Overview

An ineffective audit can lead to serious consequences — process failure, customer dissatisfaction, or even regulatory noncompliance.
This **2-day Internal Auditor Training Course** provides the knowledge and skills needed to perform internal audits that enhance your organization's **Quality Management System (QMS)** and maintain ISO 9001:2015 compliance.

Through this training, you'll gain confidence in **planning, performing, and reporting audits**, as well as following up with corrective actions that drive improvement.
You will learn to assess how well processes align with ISO 9001:2015 requirements and how to identify opportunities for efficiency and effectiveness.

This course follows the **ISO 19011:2011 Guidelines for Auditing Management Systems**, ensuring your internal audits are objective, consistent, and valuable to your organization.

Why Take This Course

This course builds your internal auditing skills to ensure your organization maintains compliance while driving operational excellence.
By the end, you'll not only understand **what ISO 9001 requires**, but also **how to evaluate and improve** your organization's performance effectively.

Key Benefits

Benefit	Description
Audit Confidence	Gain the ability to plan and perform audits with accuracy and consistency
Practical Experience	Learn hands-on auditing techniques aligned with ISO 9001:2015
Process Improvement	Identify gaps and opportunities for continual improvement
Compliance Readiness	Strengthen your organization's audit readiness and compliance culture

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Who Should Attend

This course is ideal for:

- Individuals responsible for conducting or managing internal audits
- Quality managers, coordinators, and engineers
- Employees involved in ISO 9001 implementation and maintenance
- Anyone seeking to improve their auditing skills or prepare for external audits

What You Will Learn

By completing this course, delegates will be able to:

- Plan, conduct, and follow up on internal audits in accordance with ISO 9001:2015.
- Identify and apply the **requirements and benefits** of a Quality Management System audit.
- Evaluate an organization's capability to maintain and improve its QMS.
- Write factual and clear **audit reports** and recommend corrective actions.
- Apply auditing principles and guidelines as per ISO 19011:2011.

You Will Learn About

- The **principles of auditing** based on ISO 19011:2011.
- How to apply auditing techniques to ISO 9001:2015 requirements.
- How to **initiate, prepare, and conduct** an internal audit.
- How to **compile, review, and distribute** audit reports.
- How to **complete follow-up activities** to ensure continual improvement.

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Outline

Day 1

- Introduction to ISO 9001:2015 and internal auditing principles
- Understanding audit objectives, scope, and criteria
- Audit planning and preparation
- Conducting audit interviews and collecting evidence

Day 2

- Reporting audit findings and writing audit reports
- Communicating nonconformities and recommendations
- Follow-up and corrective action processes
- Continuous improvement and QMS audit best practices