Workspace ONE Deploy and Manage Training

Duration: **5 Day**

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Overview

This five-day instructor-led course provides a comprehensive introduction to deploying, configuring, and managing Omnissa Workspace ONE UEM in an enterprise environment. Learners gain the practical skills required to launch and maintain an intelligence-driven, multi-platform endpoint management solution that supports modern digital workspace strategies.

The course focuses on managing the full endpoint lifecycle, from onboarding and configuration through to application delivery, security, and ongoing maintenance. Learners also explore identity and access management concepts, including the integration of Workspace ONE UEM with Omnissa Access to enable secure authentication and single sign-on. Through hands-on labs, simulations, and guided instruction, participants learn how to apply Workspace ONE capabilities to real organisational scenarios and operational challenges.

Prerequisites

This course has no formal prerequisites and is suitable for learners who are new to Workspace ONE UEM. However, familiarity with enterprise IT environments, endpoint management concepts, and basic networking principles will help learners get the most value from the course. Experience supporting Windows, macOS, mobile, or rugged devices in a corporate setting is also beneficial.

Target audience

This course is designed for technical professionals involved in endpoint and digital workspace management, including:

- systems engineers responsible for endpoint deployment and lifecycle management
- consulting architects designing or implementing Workspace ONE solutions
- Microsoft end-user computing specialists supporting modern workplace environments
- organisations looking to standardise and secure endpoint management across multiple platforms

What You Will Learn

By the end of this course, learners will be able to:

- explain and apply the core concepts of intelligence-driven, multi-platform endpoint management using Workspace ONE UEM
- describe the architecture, components, and key features of the Workspace ONE UEM platform
- perform essential administrative tasks within the Workspace ONE UEM console
- onboard and manage device endpoints across supported operating systems
- deploy configurations, policies, and applications securely to managed devices
- integrate Workspace ONE UEM with directory services, email systems, and content repositories
- analyse deployment data to maintain environment health and device fleet compliance
- integrate Workspace ONE UEM with Omnissa Access to enable secure authentication and single sign-on

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