Citrix Platform Monitoring & Troubleshooting Training

Duration: **2 Day**

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In this course you will learn how to use tools for monitoring and troubleshooting a Citrix Virtual Apps and Desktops environment. You'll learn advanced use cases for Citrix Director. You'll also learn about uberAgent and how to install, manage, and configure Splunk, ESA and UXM dashboards, and the uberAgent plug-in. You'll also understand core architecture and traffic flows as they relate to common breakpoints and the troubleshooting tools to identify issues. Get hands-on as the course guides you through using these monitoring tools and troubleshooting techniques. This course is a necessary step in enabling you with the right training and skills, to not only monitor a CVAD environment and Infrastructure, but also to make well-informed troubleshooting decisions.

Product Versions Covered: Citrix DaaS, Citrix Virtual Apps and Desktops 7 2507 LTSR, NetScaler Console 14.1, and uberAgent 7.4.x./7.5.x

Prerequisites

Participants should have:

Strong foundational knowledge of:

- Windows Server and Desktop operating systems.
- Active Directory, Policies, Profiles, Networking and Hypervisors.
- Citrix Architecture and Deployment of Apps and Desktops using CVAD or Citrix DaaS

Target Audience

This course is designed for:

- Systems Engineers and Systems Analysts

What You Will Learn

By the end of this course, learners will be able to:

- Identify tools available for monitoring and troubleshooting Citrix Virtual Apps and Desktop.
- Examine advanced use cases for Citrix Director, including infrastructure monitoring, application probing, session recording, and integration with NetScaler Console/HDX Insight.
- Install, Configure, and Manage Citrix uberAgent.
- Understand advanced architectures and communication flows to aid with troubleshooting a Citrix Virtual Apps and Desktop Site.