ITIL® 4 Specialist: High-velocity IT Training

Duration: **3 Day**

BILGINÇ IT Academy
info@bilginc.com
bilginc.com

The {*training} is tailored for professionals navigating fast-paced digital environments. It explores how organizations can accelerate service delivery, implement smart digital investments, and apply ITIL-based models to thrive in high-speed markets.

Attendees will learn to distinguish between IT and digital transformation and adopt modern techniques aligned with Lean, Agile, and DevOps frameworks.

Bilginç IT Academy is an officially **Accredited Training Organisation (ATO)** by **PeopleCert**, the global leader in professional certification and exam delivery.
As an authorized PeopleCert partner, we deliver accredited training and official certification exams for **ITIL®, PRINCE2®, DevOps, and other PeopleCert-certified programs**, ensuring our learners receive globally recognized credentials with the most up-to-date curriculum.

Visit our official PeopleCert partner page here:Bilginç IT Academy – PeopleCert Official Partner

Important Information:
This course is an official program accredited by PeopleCert and is offered**only together with the corresponding certification exam**. The course fee **includes the exam fee**.
Participants can take the certification exam online through PeopleCert's examination system and earn an internationally recognized certificate.
This practice is mandatory to ensure compliance with PeopleCert's quality standards and accreditation guidelines.

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Prerequisites

An ITIL® 4 or ITIL® v3 Foundation certificate is mandatory.

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Who Should Attend

- Professionals involved in digital product/service delivery
- IT teams engaging in or preparing for digital transformation
- DevOps engineers, service designers, cloud architects
- Automation specialists, testers, IT operations leaders
- Those working in highly automated or agile digital organizations

What You Will Learn

By the end of this {*training}, you will have gained knowledge and skills in the following areas:

- Navigate the rapid dynamics of digital business environments
- Learn decentralised approaches to IT service delivery
- Optimise service performance with modern design thinking
- Adapt to ever-changing conditions using flexible IT practices
- Integrate digital product lifecycles with ITIL service systems
- Embrace incremental innovation for continuous value creation

Training Outline

Module 1: Introduction and ITIL 4 Overview
Module 2: High-Velocity IT Concepts
Module 3: Digital Product Lifecycle
Module 4: High-Velocity Culture
Module 5: Valuable Digital Investments
Module 6: Fast Development Approaches
Module 7: Building Resilient Operations
Module 8: Co-Created Value & Compliance
Module 9: Final Review & Summary