Problem Solve and Generate Solutions Training

Duration: **1 Day**

BİLGİNÇ IT Academy
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Overview

Develop structured thinking skills and creative problem-solving techniques to improve decision-making and generate effective workplace solutions.

In today's fast-paced business environment, the ability to**solve problems effectively** and generate practical solutions is essential for organizational success. Many professionals rely on quick fixes that fail to address the real root causes of workplace challenges, leading to recurring inefficiencies and poor decision outcomes.

The **Problem Solve and Generate Solutions** training course provides participants with a structured and practical approach to problem solving, enabling them to improve decision-making, increase productivity, and implement sustainable solutions.

Throughout this hands-on training program, participants learn how to analyze problems, perform**root cause analysis**, apply structured problem-solving frameworks, and generate innovative solution strategies using creative thinking techniques.

Through interactive exercises, real-world business scenarios, and collaborative discussions, attendees strengthen both their **analytical thinking** and **creative problem-solving** capabilities.

Prerequisites

Participants should have a basic understanding of workplace operations, processes, and common business challenges.

Who Should Attend

This course is ideal for:

- **Managers and team leaders**
- **Project managers**
- **Business analysts**
- **Operations and process improvement professionals**
- **Customer service and support teams**
- Professionals responsible for solving problems and making decisions

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What You Will Learn

By the end of this course, participants will be able to:

- Clearly define workplace problems
- Identify **root causes instead of symptoms**
- Apply structured problem-solving methodologies
- Generate multiple solution options using **creative thinking techniques**
- Evaluate and select the most effective solutions
- Make informed and confident decisions
- Apply practical problem-solving tools in real business environments

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Outline

1. Foundations of Problem Solving

- Importance of effective problem solving
- Common biases and mistakes
- Reactive vs structured approaches

2. Defining the Problem

- Identifying the real problem versus symptoms
- Framing problems clearly
- Asking the right questions

3. Root Cause Analysis

- Root cause identification techniques
- Cause-and-effect thinking
- Avoiding assumptions

4. Generating Solutions

- **Creative thinking techniques**
- Effective brainstorming methods
- Expanding solution possibilities

5. Evaluating and Selecting Solutions

- Decision-making criteria
- Risk and impact analysis
- Choosing the best course of action

6. Implementing Solutions

- Turning ideas into action
- Communicating solutions effectively
- Monitoring results and making adjustments

7. Application and Action Planning

- Applying tools to real workplace challenges
- Developing a problem-solving mindset
- Creating a personal action plan