S47500 - Performing Basic Customizing for Service in SAP S/4HANA and SAP S/4HANA Cloud Private Edition Training

Duration: **3 Day**

BILGINÇ IT Academy
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Overview

Course based on software release:

- SAP S/4HANA 2023 On Premise

Prerequisites

Essential

- S47000 SAP S/4HANA Service (formerly S4700)

Recommended

- none

Who Should Attend

- Application Consultant
- Business Process Owner / Team Lead / Power User
- Help Desk/CoE Support
- Trainer

What You Will Learn

- This course will prepare you to:
  - Perform general configuration of service processes in SAP S/4HANA Service
  - Configure an on-site service process in SAP S/4HANA Service
  - Configure an in-house repair process in SAP S/4HANA Service
  - Configure service contracts in SAP S/4HANA Service

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Outline

- Introducing Service Processing in SAP S/4HANA and Learning its Process Steps
  - Executing a Service Process in SAP S/4HANA
- Learning the General Configuration of Service Processing
  - Configuring a Transaction Type
  - Configuring an Item Category
  - Configuring Item Category Determination
  - Configuring Copying Control for Business Transactions
  - Configuring the Integration with Controlling in SAP S/4HANA
  - Configuring the Integration with the Cross-Application Time Sheet (CATS)
  - Configuring Pricing for Service Transactions
  - Configuring More Basic Settings for Business Transactions
- Configuring an On-site Service Process
  - Configuring Service Requests
  - Configuring Service Order Quotations and Service Orders
  - Configuring Service Confirmations and Service Billing
  - Configuring the Service with Advanced Execution Scenario
- Configuring In-House Repair
  - Processing an In-House Repair
  - Learning the Configuration of In-House Repair
- Configuring Service Contracts
  - Learning the Configuration of Service Contracts
- Appendix: Understanding the Technical Architecture and the Configuration of the User Interface
  - Outlining the Architecture behind SAP S/4HANA Service
  - Configuring the User Interface