The Practical Application of Release and Deployment Management Training

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Duration: **2 Day**

This two-day course helps practitioners deepen their understanding of the Release and Deployment Management practices by focusing on practical application. Participants will investigate strategies, tools, and challenges in deploying new or changed services, aligning these practices with organisational goals and continuous improvement.

Prerequisites

An ITIL® 4 Foundation certificate is preferred, though a basic understanding of ITIL is sufficient.

Target audience

This course is appropriate for anyone interested in Release or Deployment Management, whether in operational, tacticalor strategic roles. It is especially beneficial to those who wish to align their current practices with industry best practices and gain actionable tools and insights.

What You Will Learn

Participants will gain the ability to:

- Distinguish between release, deployment, and delivery definitions
- Grasp the key concepts, principles, and values underlying both practices
- Leverage ITIL practice materials to support Release and Deployment in their organisation
- Acquire practical tools and assets applicable to their context
- Initiate or enhance implementation of Release and Deployment practices
- Deepen expertise in both practices through guided discussion and peer exchange